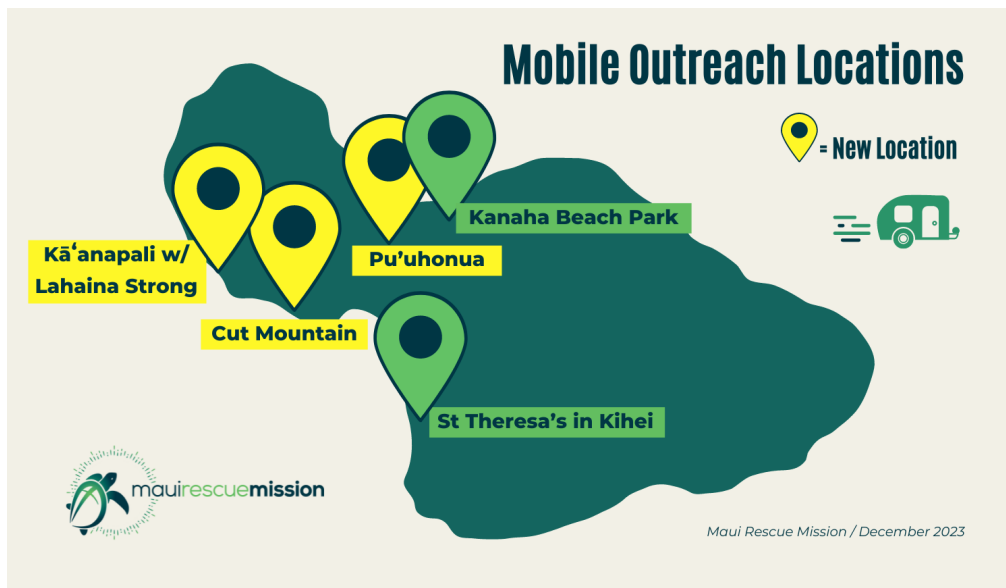




OUTREACH & SERVICE UPDATES

Outreach Locations

- **We relocated our main Lahaina outreach to Pu'uuhonua, where many Lahaina residents now reside.** Despite losing one location to a fire, we now operate three new outreach sites weekly, providing essential services such as showers, laundry, and support for navigating available resources, totaling five days of service-heavy outreach each week.



- **Immediate & short-term crisis response:** We stepped in to fill gaps for local government when supplies were short.

- Expanded water resource access to hard-to-reach places on the outskirts of the Lahaina impact zone and Upcountry during the water shortage in the weeks following the fires.
- Continued providing showers and laundry services to Kahului and Kihei unhoused populations as displaced individuals and families scattered across the island.
- **We offered an expanded support system** with more team members, more volunteers, and new resource connections made available after the wildfires.
- **We efficiently coordinated and distributed the influx of donated items on a daily basis, providing brand new gear for guests.** We matched people in need with donated items, including street backpacks from CityPAK, Bombas socks, relief beds and hygiene kits from World Vision, donated clothing, and more.
- **Expanded mail service** for our West side guests who use our address to receive checks and SNAP to purchase food, which have been a lifeline, particularly post-wildfires. We continued our pre-wildfires mail assistance, which enabled guests to promptly obtain critical government relief aid. Our staff and volunteers swiftly distributed mail across the island to ensure timely access for dispersed guests.

Outreach Statistics

Since August 8th, 2023

- 3 new Maui outreach locations
- 322 showers taken
- 481 loads of laundry done, with nearly half of those loads coming from Pu'u honua outreach
- 25 relief beds distributed
- 90 CityPaks distributed

Outreach Vehicles & Supplies

- Thanks to generous partners we have received a grant covering the cost of a brand new custom ADA accessible trailer with two bathrooms and two full wash-dry laundry units, and a truck to tow it around the island to all our different locations! We expect it on island early next year.
- However, we need multiple fully operational resource units, and our current trailer is in desperate need of repairs after five years of use.
- We are running a year-end campaign to raise funds to repair our existing trailer and stock the new trailer with tents, tables, chairs and outreach supplies.

Partnerships & Training

- Advising & strengthening relationships w/ local church partners
- Training & mobilizing more volunteers than ever, approximately 15 volunteers/week
- Our partnership with Project Vision at the Pu'u honua community currently focuses on addressing laundry needs every week. However, recognizing that our capacity does not enable us to meet all the laundry needs, we aspire to expand and strengthen this partnership. Our goal is to foster a community-based initiative, moving beyond a service-providing laundry drop-off to create a more communal atmosphere similar to what we provide at our four other locations

STAFFING UPDATES

- **We hired one new Maui-based outreach staff member and one Executive Assistant to support our Executive Director.**
 - We increased hours for a second outreach team member and one Communications & Development team member, both of whom live locally and have been working with us since before the wildfires.